Extreme Introduces Extreme Platform ONE: Integrated AI-Powered Automation That Radically Simplifies the Customer Experience in Enterprise Networking and Security

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Leapfrogs Today's Limited AIOps and Chatbot Solutions, Reduces Time Spent on Complex Tasks from Hours to Minutes

MORRISVILLE, N.C.--(BUSINESS WIRE)--Dec. 9, 2024-- [Extreme Networks, Inc.](#) (NASDAQ: EXTR) today unveiled [Extreme Platform ONE](#) ™, a groundbreaking technology platform that reduces the complexity for enterprises by seamlessly integrating networking, security and AI solutions. The platform's AI-powered automation includes conversational, interactive and autonomous AI agents—to assist, advise and accelerate the productivity of networking, security and business teams—effectively reducing the time to complete complex tasks from hours to minutes. Extreme Platform ONE also offers the industry's simplest licensing.

"Today, IT leaders face mounting challenges — balancing increasing complexity and costs while driving innovation through digital transformation, cloud migrations and AI. With Extreme Platform ONE, we've reduced the complexity of networking in isolation, fulfilling the broken promises of automation through AI. We're delivering on the demands of our customers and partners to help drive their businesses forward with unprecedented efficiency and innovation," said Ed Meyercord, President and CEO, Extreme Networks.

Designed to simplify complex tasks from days to hours, and hours to minutes, Extreme Platform ONE delivers several key benefits to networking, security and business teams, including:

- **Unified Experiences: Cross-team workflows via one composable workspace**
  From network and security teams to finance and procurement, Extreme Platform ONE's sleek UI integrates workflows, services and data across domains, delivering customizable real-time information by persona. Customers can also build on the platform to add new capabilities through ecosystem integration partners—including Intel, Microsoft Security and ServiceNow, among many others.

- **Deep Automation: Powered by built-in AI**
  Extreme AI Expert™ transcends chatbots by delivering deep automation and flexibility —fulfilling the true potential of AI fo all. Extreme Platform ONE's AI core adapts to every organization's trust level, offering conversational, interactive and autonomous agents to deliver efficiency in learning, planning, delivery, management, analysis and governance.

- **Radically Simplified Licensing: Effortless at Purchase and Renewal**
  Extreme Platform ONE relieves the pain of fractured licensing. It comes with comprehensive network and inventory management, AI and support services included in the subscription. Customers will have the option to also purchase or bundle security functionality. This will significantly reduce the burden on stakeholders and procurement teams – making purchasing and renewing subscriptions easier than ever.

"Extreme has challenged the status quo at every step in our journey— from leading the charge in cloud networking to simplifying licensing with Universal hardware. Now, Extreme Platform ONE offers cutting-edge technology and human-centric experiences that transform potential into reality —helping our customers embrace efficiency at every level. For example, in our internal benchmarking, we've reduced troubleshooting and remediation times by up to 95 percent. AI is at the core of this platform, but AI adoption will move at the pace of trust, and with Extreme Platform ONE, customers can take advantage of AI no matter where they are in that trust journey," said Nabil Bukhari, Chief Product and Technology Officer, GM of Subscriptions, Extreme Networks.

What Customers are Saying about Extreme Platform ONE

Andrew Smith, Head of Digital Service Delivery, West Suffolk NHS Foundation Trust
"Extreme Platform ONE is an excellent step forward and will give us a better understanding of what's happening in the network and how we can improve it so that our doctors and staff can continue using technology to deliver best-in-class healthcare services. The simplified licensing and easy way to see what we might need for a future deployment or upgrade also gives us an easier way to sync with our procurement team."

Michelle Okoro, Executive Director of Network Infrastructure, Aldine ISD
"As networking and security continue to converge, we're prioritizing solutions that give our IT team valuable time back in their day. We can't have our IT team 'swivel chairing' between network management, multiple security apps, multiple support portals, learning portals, etc. We need solutions like Extreme Platform ONE that put all of that into one place and give us an easy way to solve problems and support all the technology our schools rely on."

Expert Insights

Brandon Butler, Senior Research Manager, Enterprise Networks, IDC
"Recent IDC research shows growing interest in platform-based approaches to AI-powered networking for enabling more integrated visibility, management and user experiences across disparate domains of networking and security. Extreme Networks' launch of Extreme Platform ONE addresses the need for advanced networking platforms that emphasize efficiency, automation and streamlined experiences, all driven by AI. Extreme Platform ONE leverages native AI capabilities to provide experiences that are interactive, conversational and autonomous, making Extreme Platform

ONE a significant advancement in the networking industry."

Pricing and Availability
Extreme Platform ONE will be generally available in calendar Q3 2025. Pricing details will be announced at a later date.

Join Extreme's Chief Marketing Officer Monica Kumar and Chief Product and Technology Officer Nabil Bukhari today at 11 a.m. ET for a special unveiling of Extreme Platform ONE. To watch the livestream, click here.

Extreme will announce further details about Extreme Platform ONE at Extreme Connect, taking place in Paris, France from May 19-22, 2025. For more information about Extreme Connect and how to attend, click here.

Additional Resources

- Extreme Platform ONE Solutions Page
- Executive blog which covers example uses cases of Extreme Platform ONE
- Extreme Platform ONE Overview Video
- Whitepaper: The Era of Connectivity Platforms: Reimagining Networking Across the Enterprise

About Extreme Networks:
Extreme Networks, Inc. (EXTR) is a leader in AI-driven cloud networking, focused on delivering simple and secure solutions that help businesses address challenges and enable connections among devices, applications, and users. We push the boundaries of technology, leveraging the powers of artificial intelligence, analytics, and automation. Tens of thousands of customers globally trust our AI-driven cloud networking solutions and industry-leading support to enable businesses to drive value, foster innovation, and overcome extreme challenges. For more information, visit Extreme's website at www.extremenetworks.com or follow us on LinkedIn, YouTube, X, Facebook or Instagram.

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